



Discrimination is Against the Law

Upper Bucks Orthopaedics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Upper Bucks Orthopaedics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Upper Bucks Orthopaedics provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and some written information in other formats (large print, audio, accessible electronic formats, other formats). We provide free language services to people whose primary language is not English, such as: qualified interpreters.

If you need these services, contact Judy Francis. If you believe that Upper Bucks Orthopaedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Judy Francis at 711 Lawn Avenue, Sellersville, PA 18960 or (215) 257-3700. You can file a grievance in person or by mail or phone. If you need help filing a grievance, Judy Francis is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 215-257-3700.
ATENCIÓN Español (Spanish): si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 215-257-3700.
Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 215-257-3700。
Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 215-257-3700.
Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, вам доступны бесплатные услуги перевода. Звоните 215-257-3700.
Pennsylvania Dutch - Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 215-257-3700.
Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 215-257-3700.
Italian - ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 215-257-3700.
Arabic - ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 3700-257-215 (رقم هاتف الصم والبكم: 215-257-3700)
French - ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 215-257-3700.
German - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 215-257-3700.
Gujarati - સુચન: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 215-257-3700
Polish - UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 215-257-3700.
French/Haitian Creole - ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 215-257-3700.
Mon-Khmer, Cambodian - ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, មានជំនួយអ្នកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ផ្ទៃ ទូរស័ព្ទ 215-257-3700.
Portuguese - ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 215-257-3700.